

Your **Vision**
Your **Plan**
Your **Recovery**

CCS embraces many core values in its approach to delivering mental health and substance use services.

Respect — CCS providers will respect your values and what is important to you.

Choice — You have the ability to choose the services to meet your needs and your service providers.

Flexibility — Your Recovery Plan and services can change over time to meet your changing needs.

Community — CCS services can be provided in community settings that are convenient for you, including in your home.



988 Lifeline

24/7 confidential support to people in suicidal or mental health-related crisis.

 **Dial 9-8-8**

 **Text 9-8-8**

 **Chat at www.988lifeline.org**

Journey Mental Health Center

24/7 crisis services to all Dane County residents regardless of insurance coverage.

 **Dial (608) 280-2600**

This brochure is also available in Spanish and Hmong. We will provide an interpreter if necessary.

Este folleto también está disponible en español y Hmong. Proporcionaremos un intérprete si es necesario.

Daim ntawv qhia no tseem muaj Mev thiab Hmoob. Peb yuav muab ib tug neeg txhais lus yog tias tsim nyog.



Cover art by CCS participant, Melodie

“I am so grateful for the services I’m getting; a therapist I really like and trust, and a case manager who helps me with some of my challenges with organizing and managing my life. Each of these is very helpful, but the combination is amazing. I felt like I was barely holding on before, but now I feel that life is starting to go the way I want it to go.”



Comprehensive Community Services (CCS)
Dane County Department of Human Services
1202 Northport Drive
Madison, Wisconsin 53704
608-242-6415
ccs@danecounty.gov



CCS
Comprehensive Community Services

What is CCS?

CCS is a unique, client-driven program that provides supportive wraparound mental health and substance use services to people *of all ages* across Dane County.

The CCS program works with you to clearly identify your needs and goals and create a customized, holistic service plan.

Who is eligible for CCS?

You are eligible for CCS if you:

- ✓ Live in Dane County
- ✓ Have BadgerCare or other Medicaid insurance
- ✓ Have a current mental health and/or substance use diagnosis
- ✓ Have a need for comprehensive services that goes beyond in-office services typically offered by therapists and/or psychiatrists

If you are not sure if you meet all of the criteria, please call us at 608-242-6415 so we can assist you in determining your eligibility.



"I need y'all to know, ... CCS saved my life and continues to support and help me grow! I've recently started yoga and am learning many new tools. My family is recognizing my life change as the yoga classes are monumental and continue to give me building blocks."

How do I get started?

Step 1: Contact a CCS Intake Worker

Call a CCS Intake Worker at 608-242-6415 to see if the CCS program is a right fit for you. They will explain the CCS program, verify your insurance, and explain next steps.

**Please note that the enrollment process takes time, and there may be a wait time in availability of services.*

Step 2: Obtain Needed Documents and Choose an Agency

The Intake Worker will help you obtain the necessary paperwork to enroll in CCS. They will also assist you in choosing an agency that will guide you through the entire CCS process. This will be your Service Facilitation Agency.

Step 3: Attend Intake Assessment and Enrollment Appointment

Once your paperwork is received and you've chosen a Service Facilitation Agency, the CCS Intake Worker will schedule a time to complete the assessment that determines CCS eligibility.

Step 4: Connect to CCS Service Facilitator

Once determined eligible, you will be assigned a specific person at your Service Facilitation Agency that will be your Service Facilitator. They will be your "go-to" person who will help you identify your needs and goals and set up services with providers to help you reach your goals.

Step 5: Build your Recovery Team

Your Service Providers and natural supports become your Recovery Team. Your Recovery Team will offer encouragement, problem-solving assistance, skill development, and treatment. They will stand beside you as you manage your day-to-day challenges along your journey toward healing and self-discovery.

What services are available?

Your Recovery Team will assess your unique and individual needs and help you build a successful Recovery Plan.

Your Recovery Plan may include:

- Employment Related Skill Training
- Individual Skill Development
- Medication Management
- Peer Support
- Physical Health Monitoring
- Psychotherapy/Counseling
- Recovery Support Services
- Substance Use Treatment
- Wellness Management



"CCS has vastly improved my life living with bi-polar disorder, PTSD, ADHD and agoraphobia. With the help CCS has given me, I feel more able to cope on a day-to-day basis. My Service Facilitator knows what I need because she took the time to find out...then she hooked me up with the appropriate services I needed but wasn't receiving."

Want to learn more?

Scan the QR code
or call
608-242-6415



Scan me!